



Bureau of Payable Services

April 13th, 2023

Welcome to The Payable Services Center

Presenters:

Ashley Jackson
 Supervisor, Vendor Data Management Unit

- Barbara Yessel Assistant Director, Payable Services Call Center



Overview

- Basic vendor number categories
- Non-Procurement vendors (NP)
- Procurement vendors
- Misconceptions
- Contact information
- Open questions



Basic Vendor Categories

Vendors	
- Procurement Vendor Numbers	Start with a 1, 2, 3, 4, or 5
- Non-Procurement Vendor Numbers	Start with a 6,7, or 8
- Exception Vendors	Registered Procurement Vendors that are counties, municipalities, school districts, and fire departments
- All Vendor Numbers	Used by all Agencies



3 Points to Remember

Procurement Vendor Numbers	Can be used to pay both Procurement and Non-Procurement invoices Cannot register using a social security number (SSN)
Non-Procurement Vendor Numbers	Can <u>only</u> pay Non-Procurement invoices
 Vendor Data Management Unit & Payable Services Call Center 	Will <u>not</u> update a vendor record by phone.



Payables Services Call Center

- Bureau of Payable Services Call Center staff can assist:
 - Payment inquiries
 - Registration
 - Master Data Changes
 - Audit Confirmation
 - Available Mon- Fri 8 a.m. -4:30 p.m. (except holidays)
 - Toll Free 877-435-7363 / Local 717-346-2676



Non-Procurement Vendor Maintenance

 Vendor record updates <u>must</u> be submitted in writing for the following:

C	hange	Requirement
-	Name	Complete the form located here: https://www.budget.pa.gov/Services/ForVendors/Pages/Non-Procurement-Help.aspx
-	Address	Complete the form located here: https://www.budget.pa.gov/Services/ForVendors/Pages/Non-Procurement-Help.aspx
-	Partner Record/Add additional payment address	Thorough explanation must be provided along with create new payment address form located here: https://www.budget.pa.gov/Services/ForVendors/Pages/Non-Procurement-Help.aspx



Non-Procurement Vendor Maintenance

Change	Requirement
- Electronic Banking	Pennsylvania Electronic Payment Program Allows vendors to add/change/remove banking to the vendor record
	Direct Deposit Enrollment Form must be fully completed and signed
	Voided check to confirm account and routing numbers is required
	Form located on website > www.budget.pa.gov > SERVICES> FOR VENDORS > Non-Procurement help



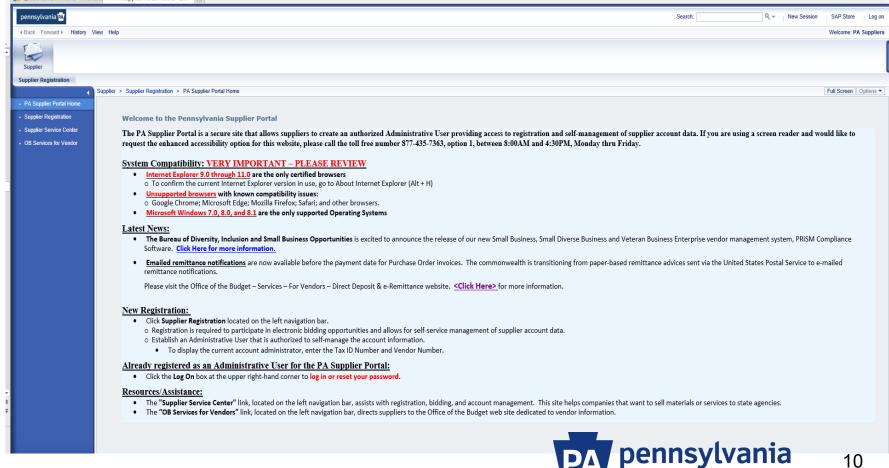
Non-Procurement Vendor Maintenance

Change	Requirement
- Email Remittance	Email Remittance- allows vendors to receive the remittance information via email.
- Electronic	No more paper remittance advice. Form located: https://www.budget.pa.gov/Services/ForVendors/Pages/https://www.budget.pa.gov/Services/ForVendors/Pages/https://www.budget.pa.gov/Services/ForVendors/Pages/https://www.budget.pa.gov/Services/ForVendors/Pages/https://www.budget.pa.gov/Services/ForVendors/Pages/https://www.budget.pa.gov/Services/ForVendors/Pages/https://www.budget.pa.gov/Services/ForVendors/Pages/https://www.budget.pa.gov/Services/https://www.budget.pa.gov/Services/<a< th=""></a<>
Addenda	Electronic Addenda (EA) Vendors receive remittance information with ACH deposit through on-line banking.
	Form located on website > www.budget.pa.gov > Services> For Vendors > Direct Deposit & E-Remittance
	pa pennsylvania 9

Procurement Vendor Maintenance

Registration completed via the PA Supplier Portal

www.pasupplierportal.state.pa.us



OFFICE OF THE BUDGET

Procurement Vendor Maintenance

- Registered Vendors can:
 - Bid on job opportunities with the Commonwealth of PA
 - Apply for Invitations to Qualify (ITQ)
 - Participate in COSTARS
 - Register for Jaggaer/ Small Business/WBE opportunities
 - Supplier Service Center
 - OB Services for Vendor





Fraud Prevention and Personally Identifiable Information (PII)

Fraud - Identity Theft - Email Hacking

PII =

- -tax identification numbers
- -bank account numbers and information

Helpful Tips:

- 1. Minimize potential for fraud by removing PII from screen shots or vendor communications.
- 2. Pay close attention to email for email hacking.

Note: Hacker can possibly create an email that is only one letter or digit off from the actual.



VDMU Processes

• Due Diligence	IRS Verification/(W-9) Review as potential for fines
	Bank Validation < banking is required before approval of Replication>
	Validation of request by authorized official (fraud)
	Address validation
• Management Directives	County names cannot be changed due to Management Directive 305.4 http://www.oa.pa.gov/Policies/md/Documents/3054.pdf



VDMU Contact Information for PSCC

Phone:

■ **Toll free**: 877-435-7363/**Local**:717-346-2676

Fax: 717-214-0140

Phone Options:

- 1. Vendor Number
- 2. Payment Inquiry
- 3. Master Data Changes
- 4. 1099/B notice
- 5. PA Supplier Portal Administrative Support

Open: Mon-Fri 8 a.m. – 4:30 p.m. EST except holidays

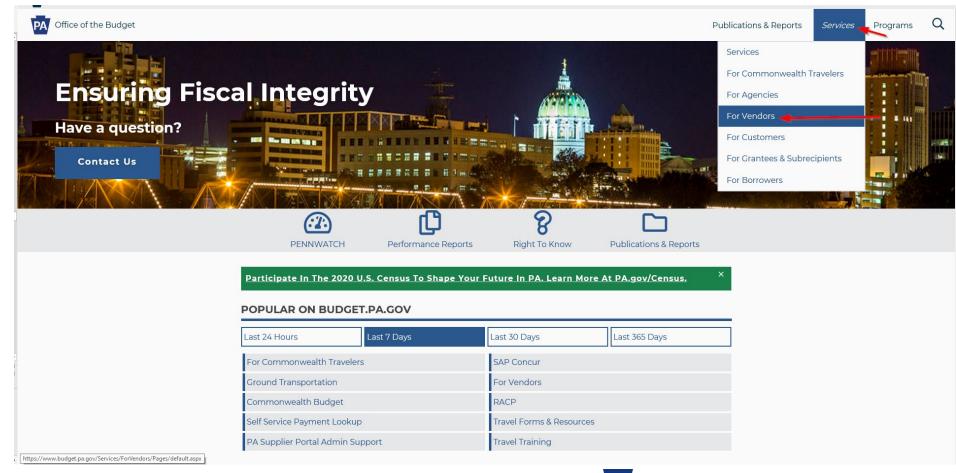
Email:

- VDMU or W9s: ra-psc_supplier_requests@pa.gov
- Audit Confirmations: <u>ra-auditconfirmation@pa.gov</u>
- Payment Inquiries: <u>ra-pscpaymentinquire@pa.gov</u>





The OB Website Homepage <u>www.budget.pa.gov</u>



The OB Website for VENDORS <u>www.budget.pa.gov/services/forvendors</u>



The OB Website for VENDORS <u>www.budget.pa.gov/services/forvendors</u>

PA Supplier Portal Administrator Support

The <u>PA Supplier Portal</u> is a secure self-service website providing authorized account administrative users access to self-management of their account data. The <u>PA Supplier Portal</u> is the *only* method to maintain supplier information. *The Office of the Budget will not make changes to supplier data via any other process.*

- If you have a vendor number that begins with 1, 2, 3, 4, or 5 and you are the
 designated administrator, select from the topics below under the "How To ..."
 section for help. See below for forgotten User ID, password assistance, and
 multifactor authentication (MFA).
- To display the current account administrator, enter the <u>PA Supplier Portal</u>, select Supplier Registration on the left navigation bar, and enter the Tax ID Number and Vendor Number.
- If you do not have a PA Supplier Portal vendor account, return to the <u>Vendor Registration page</u> to begin the registration process.

ATTENTION: Use Edge or Chrome for accessing the PA Supplier Portal.

- Do Not Use Mozilla Firefox or Safari browsers
- Do Not Use Cell Phones or Tablets

How To ...

Confirm Website and Browser Compatibility (PDF)

Troubleshoot for a Blank or White Screen (PDF)

Log On With MFA (PDF)

Reset My Password (PDF)

For additional help

Contact Us

Email the Payable Services Center ra-pscsrmportal@pa.gov

All emails to include (PDF):

- √ Tax identification number
- √ Vendor number
- √ Specific reason for request and/or screen shots documenting error/ information
- √ If requesting a new Administrative User, be sure to include:
 - » Chief Operating Officer's (person handling overall operations)
 - Name and title
 - Email address (personally identifiable, business email)
 - Phone number
 - » Chief Financial Officer's (person handling accounting operations):
 - Name and title
 - Email address (personally identifiable, business email)
 - Phone number



The OB Website for VENDORS <u>www.budget.pa.gov/services/forvendors</u>

Non-Procurement Vendor Help

If you are one of the following types of entities or have a vendor account number beginning with 6, 7, or 8, select from the list of "How To" actions for help.

If you do not have a vendor account, return to the Vendor Registration page to begin the registration process.

- Borrowers
- Boroughs
- Cities
- Counties
- Cyber Schools
- Daycares
- Federal Government
- Fire Companies
- Grantees or Grant Recipients
- Lessors
- Local Governments

- Loan Recipients
- Municipalities
- · Other Non-Procurement Vendors
- School Districts
- Service Providers to Victims of Crime
- State Governments
- Townships
- Utility Providers
- · Victims of Crime

How to...

Change a Legal Name or Name 2

Change Tax Identification Number 2

Change Business Type 📝

Change Payment Address or Create a New Payment Address 2

Change Phone or Fax Number 2

Change Email Address 📝

<u>Direct Deposit Enrollment Form</u> — Use this form to add a new bank account, change an existing bank account, stop an existing bank account, or add electronic addenda (online banking paperless payment remittance information) on the vendor record.

Switch to a Procurement Vendor



The OB Website for VENDORS www.budget.pa.gov/services/forvendors

Budget > Services > For Vendors > Self-Service-Payment-Lookup

Self Service Payment Lookup

Visit the OB Business Partner Portal - Vendor

Services https://www.bpp.ob.pa.gov for access to the Self-Service Lookup reports.

The invoice status self-service tool displays the most recent 60 days of information pertaining to:

- Invoices In Process
- Invoice Payments

Keystone Login is required.

Each individual user is required to register through the Keystone Login registry to access the reports. See the User Guide for Keystone Login registry <u>Instructions</u> and related <u>FAO's</u>.

Note: The following invoice types will not appear on the invoice status self-service tool:

- Invoices submitted electronically via XML or EDI
- Real Estate lease invoices
- Department of General Services (DGS) construction invoices
- · Liquor Control Board invoices
- · Invoices submitted via agency interface systems

Not Registered For Keystone Login?

Visit the KEYSTONE LOGIN page to register.

Resources

OB Business Partner Portal Vendor Registration Guide



The OB Website for VENDORS <u>www.budget.pa.gov/services/forvendors</u>

Budget > Services > For Vendors > Direct Deposit & e-Remittance

Direct Deposit (ACH Payment)

Commonwealth of PA policy has been updated to require ACH payment.

If you do not have a vendor account or you are unsure of your vendor account number, return to the <u>Vendor Registration</u>
page to register or recover your account number by looking up the number with the <u>Supplier/Vendor Number Lookup Tool.</u>

Procurement Vendors (Purchase Order Invoices)

(Vendor account numbers beginning with 1, 2, 3, 4 or 5)

Procurement vendors must maintain bank account information via the PA Supplier Portal: https://pasupplierportal.state.pa.us/. A single bank account is permitted for procurement vendors.

Instructions on updating bank account information: Add or Update Banking Information (PDF)

Non-Procurement / Government Vendors & Grantees

(Vendor account numbers beginning with 6, 7, 8 or 9)

Non-procurement vendors must maintain bank account information by submitting the attached form along with a letter from the bank or a voided check.

<u>Direct Deposit Enrollment Form</u> — Use this form to add a new bank account, change an existing bank account, stop an existing bank account, or add electronic addenda (online banking paperless payment remittance information) on the vendor record.

e-Remittance

The Office of the Budget offers 3 ways to receive paperless payment remittance information. Paperless remittance information is the standard process to receive this information as paper-based remittances are being phased out.

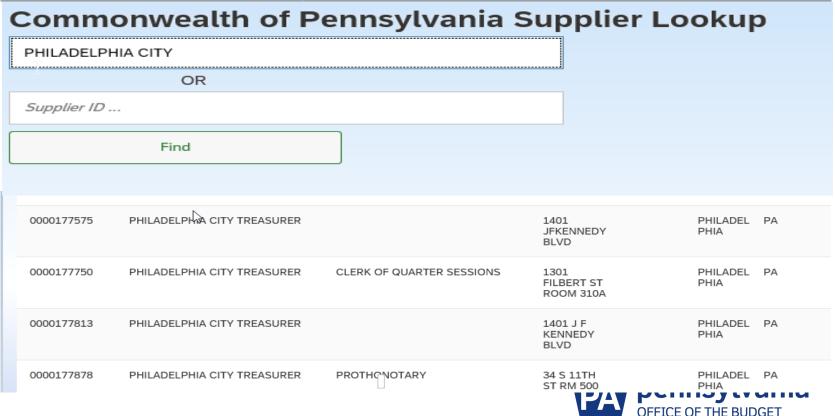
- Email remittance
- Electronic addenda
- 3. Self-Service Payment Lookup tool

Email Remittance: Receive remittance notification emails on or before the payment date. Emails are delivered to the person(s) or email account(s) of your choice by completing the sign-up form. If this form is not completed, the remittance



The OB Website for VENDORS <u>www.budget.pa.gov/services/forvendors</u>

Click Here for the Supplier Look Up Tool



 The OB Website for AGENCIES: <u>https://collab.pa.gov/ob/intranet/ComptrollerOperations/BPSPORTAL/Pages/Home.aspx</u>

Bureau of Payable Services Portal



JOIN OUR EMAIL LIST HERE!

MANAGEMENT DIRECTIVE 310.40 / AUTOMATED CLEARING HOUSE (ACH) PAYMENTS INFORMATION

BPS News

Invoicing Webinar (Wednesday, July 26, 2023, 10:00AM – 12:00PM) - Various speakers from the Bureau of Payable Services will be presenting information regarding the entire invoice process from the start of an invoice until it pays. We will be discussing the various invoicing methods, proper invoice submission process, types of blocks, Treasury's review process, and other related topics. Please be advised that if the number of registered participants exceeds a certain number, this will be changed to a Live Event. We will email the registered participants if this change occurs. To submit questions in advance, please email OB, BPS_SUMMIT (RA-OBBPS_SUMMIT@pa.gov) with a subject of 'Invoicing Webinar – Question'. Click here to register for the Invoicing Webinar. After you are registered, you will receive an email with the link to join the webinar.

Agency EVE Information Webinar - Various speakers from the Bureau of Payable Services presented information on March 28, 2023, regarding recent and uncoming



Questions

Registration

- Payable Service Call Center
- Budget Website
- Bureau of Payable Services portal
- Other



THANK YOU



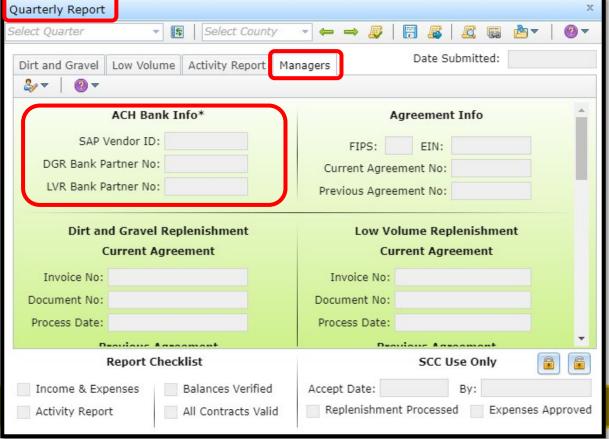


Updating Vendor Info for the DGLVR Program

PA State Conservation Commission Sherri Law

Concernation Program Specialist 1

GIS hosts quarterly reporting and generates replenishment requests





GIS hosts quarterly reporting and generates replenishment requests



Quarterly Report		х		
Select Quarter	ounty			
Dirt and Gravel Low Volume Activity Rep	ort Managers Date S	ubmitted:		
ॐ ▼ ◎ ▼				
Dirt and Gravel Low Volume				
Administrative: \$	Administrative: \$			
Education: \$	Education: \$			
Name: Address: City:	State: Zip Code:			
* You must contact Vendor Services at (717) 346-2676 to make any changes to the ACH account or Vendor information. You can also make changes online at the PA Office of the Budget. Report Checklist SCC Use Only				
Income & Expenses Balances Ver		By:		
Activity Report All Contracts				
an contracts				

GIS hosts quarterly reporting and generates replenishment requests



PA State Conservation Commission

Revised 4/2020

Dirt, Gravel, & Low-Volume Roads Maintenance Form

Application for Replenishment of Advance Working Capital for the

Dirt & Gravel Road Maintenance Program

Vendor Name:	COUNTY CONSERVATION DISTRICT	SAP Vendor ID:
Vendor Invoice Number:	09-30-2019-DG-CUR-	Vendor Invoice Date: 09/01/2022
Address:		
Agreement #	Time Peri	od: 07/01/2019 - 09/30/2019
X Use ACH Bank Transfer Electronic Funds Tran		r - Bank Account:BN01
Administrative expenses claimed this period		\$\$
Education & training expenses claimed this period		\$ 0.00

Who to Contact



- Roy Richardson and Sherri Law
 - To verify that new information has been updated in state system
 - <u>rrichardso@pa.gov</u>
 - shlaw@pa.gov
- Ken Corradini
 - will update GIS accordingly
 - kjc139@psu.edu
- Information to include
 - Let us know you recently updated information with Vendor Services
 - Let us know what the new info is

Who to Contact - ACAP



- Amy Ewing
 - amewing@pa.gov
- Eric Cromer
 - ecromer@pa.gov
- Justin Challenger
 - <u>jchallenge@pa.gov</u>
- Information to include
 - Let us know you recently updated information with Vendor Services
 - Let us know what the new info is



Updating Vendor Info for the CDFAP Program

Department of Environmental Protection Karen Books

Environmental Group Manager

Who to Contact

- Karen Books and Jaci Kerstetter
 - To verify that new information has been updated in state system
 - kbooks@pa.gov
 - jackerstet@pa.gov
- Information to include
 - Let us know you recently updated information with Vendor Services
 - Exact address provided to Vendor Services
 - Updated Bank Partner Number

Applies to CDFAP Manager/ Tech, ACT and Administrative Assistance